

RUBIQ | Business Resilience Solution

Helping organisations navigate crisis' and boost business resilience

COVID-19 focussed offering



1 The Solution at a glance



Ensure Business Resilience through the COVID-19 pandemic and beyond with RUBIQ

COVID-19 is changing our world and the way we do business

The RUBIQ Business Resilience Solution will take you on a stepped and guided approach from

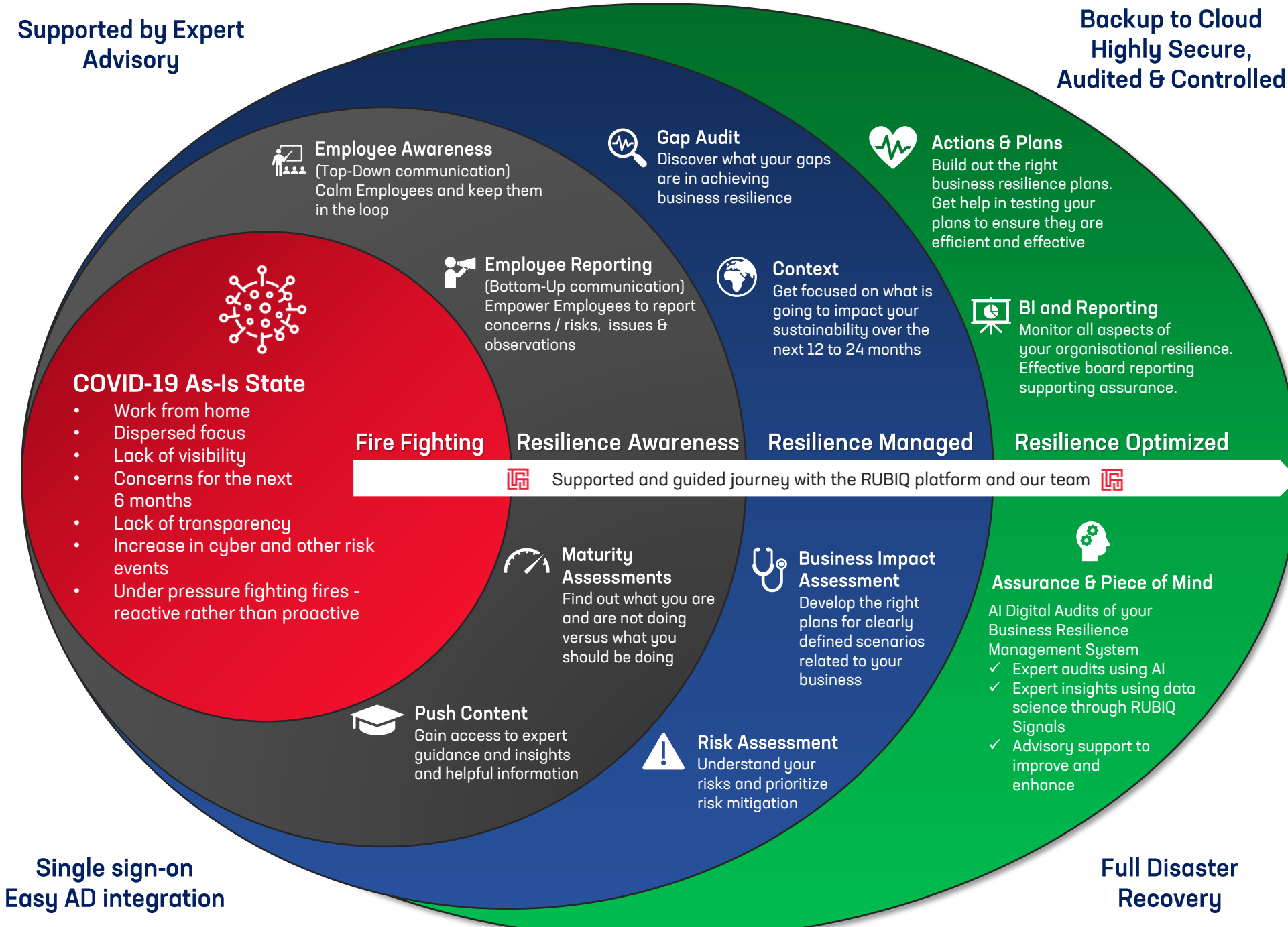
Fire Fighting to Resilience Optimised

The RUBIQ platform in combination with our professional and experienced team and network of subject matter experts is here to assist organisations through this crisis and beyond to build out business resilience and sustainability.



Governance, Risk and Compliance solutions for a rapidly changing organisational landscape

www.rubiqbiz.com



Ensure Business Resilience through the COVID-19 pandemic and beyond



COVID-19 is changing our world and the way we do business

Significantly enhance your business resilience and sustainability through RUBIQ by enabling:

High impact organisation wide communication in a form that ensures engagement and accountability (emails don't do the job anymore)

Reporting lines and data collection and classification

In-depth maturity assessment leading into a gap audit and remedial action plan process

Implement a business resumption plan

Implement robust risk management processes, controls and reporting



Governance, Risk and Compliance solutions for a rapidly changing organisational landscape

www.rubiqbiz.com

RUBIQ is here to help

Our world has changed significantly over the past few weeks as the COVID-19 pandemic sinks its teeth further and further into the health system, our economy and the way we manage and run our businesses.

Business leaders and business owners are faced with uncertainty and heightened levels of risk in their organisations. The resultant pressures of the pandemic come in many forms:

- The workforce having to work from home
- Cyber threats
- Connectivity challenges
- Supply chain failures
- Drop in sales / issue collecting receivables
- Information privacy breaches

These and many other pressures threaten to significantly disrupt business and will result in many organisations failing.

It is in times like this that leadership and business resilience is truly tested.

As a Proudly South African Company and a truly entrepreneurial business we have been working hard to make available, to organisations of all shapes and sizes, the RUBIQ Business Resilience Solution at far reduced rates, for a 3 month period commencing 1 April 2020.

In order to properly service our clients we do need to incur a wide variety of expenses and in order to ensure our own sustainability we cannot offer our solution for free. If you would like to find out more about the solution and our special pricing please get in touch with us through our website or email us at:

info@rubiqbiz.com

RUBIQ Business Resilience Solution

Workstream 1



Maturity Assessment



Employee Awareness
(Top-Down communication)



Employee Reporting
(Bottom-Up communication)

Workstream 2



Gap Audit



Business Impact
Assessment



Risk Assessment



Business Resilience
Plan Test + Assurance

Outcomes

FIND OUT WHERE YOU ARE NOW

Clear understanding of organisational maturity in relation to critical components of a robust approach to business resilience.

Informed and empowered employee base, armed with the latest COVID-19 knowledge, precautions and developments. Employees are informed and accountable on critical company policy - read, attest and monitor functionality.

Management decision making enhanced and empowered through reporting of issues and incidents by employees on the ground.

FIND OUT WHERE YOU WANT TO BE AND GET THERE

Through our guided approach your organisation will build out a fit-for-purpose plan.

Understand what could go wrong and where, how to manage it when it does and what your thresholds are. Proactively plan and manage for every eventuality.

You're not alone in this. Leverage off of our extensive experience with access to rich content, libraries and templates as well as access support through our projects team and subject matter expert network.



Business Resilience Managed Service Solution

2 Solution breakdown



Workstream 1 Knowledge is Power

Empower your employees by placing the RUBIQ functionality on their phones or laptop.

Keep them informed
Keep them accountable
Keep them safe

Rapidly identify your business resilience state of maturity





Access a wide volume of relevant content and push it organisation wide



Governance, Risk and Compliance solutions for a rapidly changing organisational landscape

www.rubiqbiz.com

Workstream 1 | Enable 2-way communication + push content + assess as-is maturity:

WHAT:	WHY:	HOW:
 Employee Awareness (Top-Down communication)	<p>Employees need to be informed about what is happening out in the world as well as how your organisation is responding. They need to understand policy and process for things such as working at home or acceptable use of assets or working through a VPN.</p>	RUBIQ Mobile App and Web Platform <ul style="list-style-type: none"> • Rapid deployment to the full employee base or allocated groups, through their mobile phones • Push awareness campaigns in the form of videos, PDFs, pictures, audio or links. • Push them policy and monitor if they have read it • Push them tests to ensure they understand relevant material • Email and app notifications
 Employee Reporting (Bottom-Up communication)	<p>A dispersed workforce needs the appropriate tools to report issues / concerns / incidents to management. Management needs a mechanism to receive, categorise, escalate, monitor and quickly remedy issues. Live and relevant data empowers management to act quickly and decisively and keep a finger on the pulse of the organisation right to the lowest levels.</p>	RUBIQ Mobile App and Web Platform <ul style="list-style-type: none"> • Employee can report and categorise issues / incidents / non-conformances / issues • Reporting line and organisational structure based • Email notifications • Extensive business intelligence for monitoring and reporting • Link incidents and issues to risks and route causes to build out informed, relevant and up-to-date risk registers
 Maturity Assessment	<p>How mature is your organisation when it comes to business resilience and the many critical areas within it? It's important to understand what you have in place and what is missing based on industry best practices and leading world standards. Do you even know where to begin?</p>	Rapid on-line RUBIQ Maturity Assessments Business Continuity Operational Controls Approach Process and Policy Compliance Risk Communication Leadership Policy and Process Information Privacy Information Security Cloud Readiness Cyber Risk <ul style="list-style-type: none"> • Rapidly deployed • Detailed insights of what your gaps are and what you are doing well • Enables a focused and prioritized approach to improving maturity
 Push Content	<p>In order to implement and execute robust business resilience processes and controls you need to build out a significant volume of content - from awareness campaigns to guides to policies and procedures to action plans and scenarios.</p>	RUBIQ Management Platform Content RUBIQ is not a blank canvas and comes with a significant volume of content built by industry experts and in-line with best practices. <ul style="list-style-type: none"> • Extensive policy templates • Employee awareness campaigns All easily modified to fit your organisation

COVID-19 focused content (and we're adding new content all the time)



General COVID 19 Guides

- Covid-19 e-Book
- Covid19- FAQ's
- Government Gazettes
- What can and cannot be done during the Nation-wide lockdown
- Door to door testing - what you need to know



Data Privacy

- Privacy and Security Awareness
- Privacy Security Guide



Relevant Policy Templates

- Remote work
- Business continuity management strategy
- Business resumption plan - global pandemic
- Code of conduct
- Access management
- Reporting issues and incidents
- Privacy and security

With more in the works and to be released shortly



Fluxmans Podcasts

- Tough times No Work No Pay - Legal opinion and best guidance
- Hard time Business Closure - Legal guide
- Rough Times Money Worries - Dealing with bills and potentials of lost revenues / opportunities
- Contracts Cancellations & Confusions - Impact of Covid-19 what can you do?



Guidance written by our Subject Matter Expert Network

- Can the Consumer Act help you get a refund
- Advice to Directors and Boards of Directors of companies facing illiquidity as a result of the Coronavirus
- Rights of the Employer in the face of the Coronavirus
- COVID-19 & national shutdown 2020: Force majeure and the legal effect on commercial contracts
- Benefits available to employees arising from COVID-19

Workstream 2

Robust Business Resilience

Significantly enhance your business resilience maturity through a stepped approach

Each step is guided and rich with content

Implement comprehensive risk assessment and management

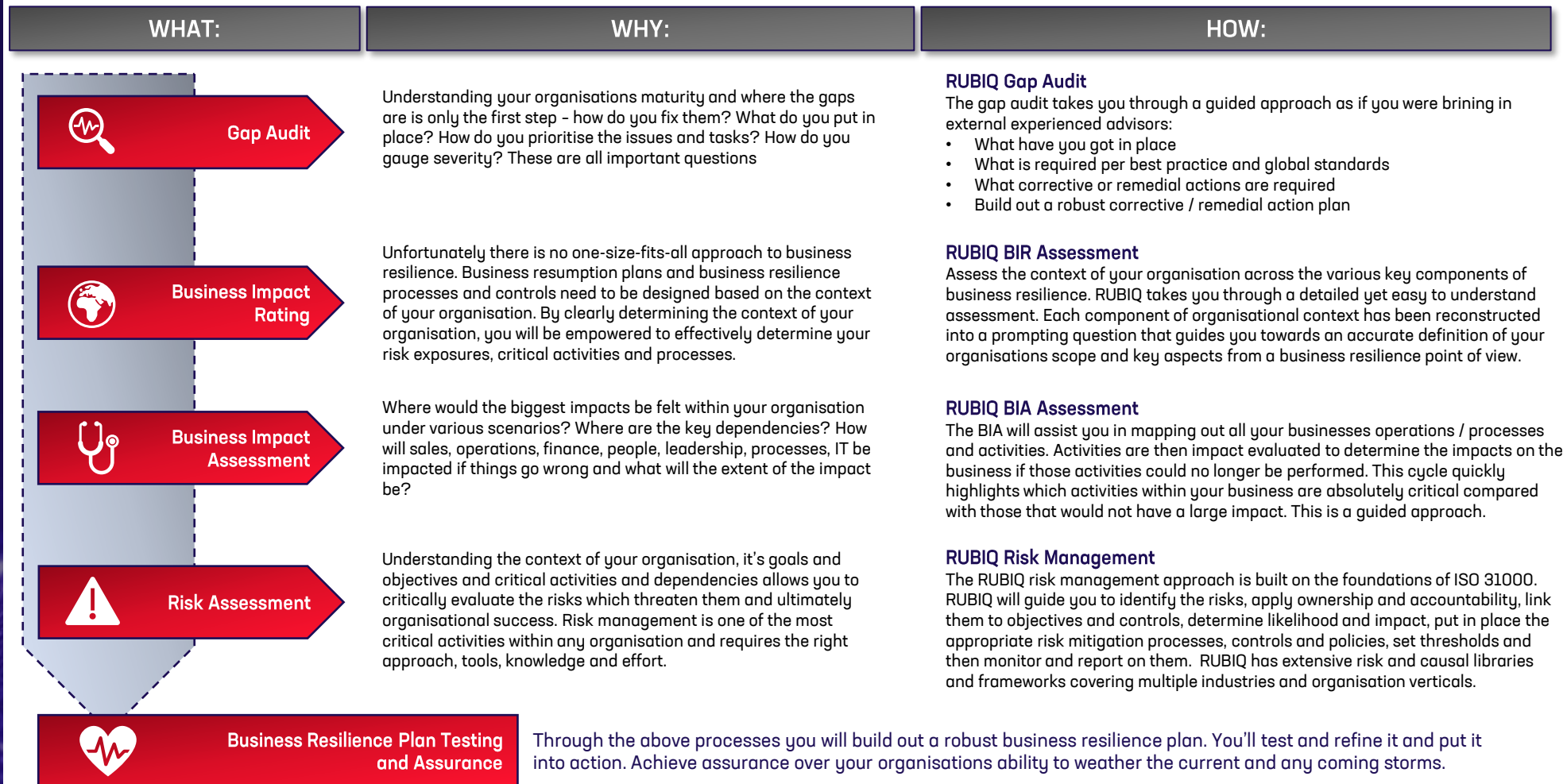
Monitor and report through extensive business intelligence capabilities



Governance, Risk and Compliance solutions for a rapidly changing organisational landscape

www.rubiqbiz.com

Workstream 2 | Dig deeper into your gaps + execute business impact assessments + assess and manage risks:



Rich content across Workstream 2 with the RUBIQ Management Platform

RUBIQ has been designed in partnership with leading subject matter experts and based on over 100 years of combined experience in the governance, risk and compliance advisory space. The RUBIQ approach is to combine advisory, technology and content into one platform which effectively offers a managed service to clients across a breadth of industries and of any size. Across all aspects of the journey you will have access to our expert project management and advisory team to help guide you and answer your questions.

Implementing the RUBIQ business resilience solution, in our phased and supported approach, will give you access to a significant volume of rich content including:

- Template business resumption plan
- Extensive policy templates
- Risk and causal libraries
- Guides and narratives covering a wide selection of standards and legislation
- Awareness campaigns, including videos, blogs and podcasts
- Access to Subject Matter Experts through live chat

Issue & Crisis Management Quick Reporting and Business Resumption Plan (BRP) Accessibility within RUBIQ

- 1 Instant Issue / Crisis Reporting through RUBIQ Mobile
- 2 Immediate FYI Notification to IM Team Members
- 3 Issue / Crisis Validation & Severity classifying
- 4 Full Case Management with immediate BRP Access
- 5 Statistical Dashboards, Trend Forecasting & Warning Trend Signals

Additional to Immediate Crisis Handling, RUBIQ caters for full BCP requirements, closely aligned to ISO 22301



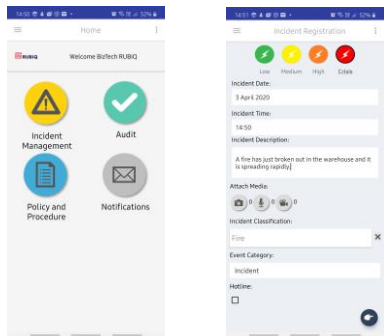
Governance, Risk and Compliance solutions for a rapidly changing organisational landscape

1. Instant Issue / Crisis Reporting through RUBIQ Mobile



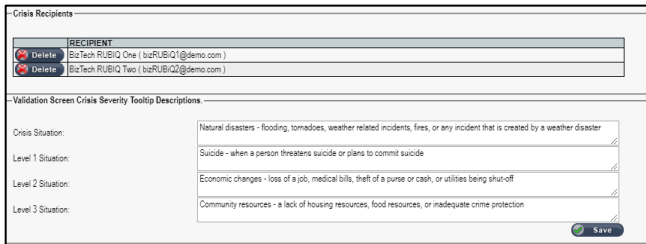
An issue or crisis event can be reported by anyone, anywhere through the use of the RUBIQ Mobile App.

It can be easily rated as a Crisis using the Severity Grading Indicators.



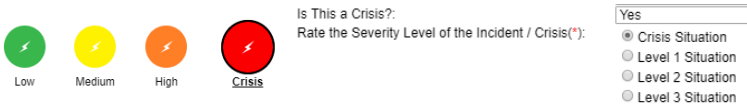
2. Immediate FYI Notification to IM Team Members

A recipient list can be created for FYI notifications on possible Crisis situations. Customised crisis level descriptions are defined by the company



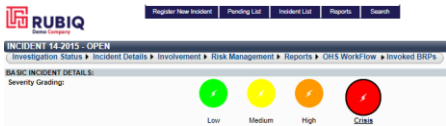
3. Issue / Crisis Validation & Severity classifying

It is key to validate a potential crisis report. RUBIQ will automatically mark it as a crisis event based on the severity grading indicator. The validator can make use of Crisis Severity Classification Levels and each level will display the company defined descriptions from point 2. ensuring that events are accurately classified and necessary actions can take place.



4. Full Case Management with immediate BRP Access

RUBIQ allows immediate access to all configured BRP's. The system will notify you of the status of the BRP so you are aware if it is unexercised or unapproved, but even part of a BRP is better than no BRP. Implementing a structured workflow approach to crisis management will aid in ensuring no steps are missed or actioned inappropriately and it encourages a controlled and organised approach to a stressful situation.



5. Statistical Dashboards, Trend Forecasting & Warning Trend Signals

Customisable dashboards can be created for collective viewing across the entire organisation. High risk issue / event types, ones with possibilities to lead to a crisis can be trend forecasted and tracked with configurable performance measuring signals, allowing you to be informed of possible crisis event before they even turn into a crisis!



Add-On Services **All the bells and whistles**

RUBIQ offers a significant breadth of additional functionality and solutions.

We have also partnered with some amazing South African experts and organisations to offer solutions which perfectly compliment what we are seeking to achieve with RUBIQ in the Governance, Risk and Compliance arena



Governance, Risk and Compliance solutions for a rapidly changing organisational landscape

www.rubiqbiz.com

Sample of add-on services / solutions available

RUBIQ Management Platform

- Policy and Procedure
- Business Continuity Management
- Risk Management
- Audit
- Performance Management
- Incident and Issue Management
- Business Intelligence
- Legal Registers

RUBIQ AI Auditor

- In partnership with a leading South African AI company we have designed RUBIQ models to effectively audit IT controls and policy and procedure as if a human auditor were carrying it out.
- We are also able to offer internal expert modelling, meaning we can digitalise one of your own experts to carry out mundane and time-consuming transaction level activities such as classifications, identifying potential route causes, risk linking and recommended actions - think health and safety incidents or fraud and forensics.

RUBIQ Alignment, Certification and Attestation Readiness Programmes

- Information Privacy (PoPIA and GDPR)
- Information Security (ISO 27001)
- Public Sector Compliance (PFMA and MFMA)
- Enterprise Governance, Risk and Compliance
- Directors Duties

Full advisory services

- We offer full advisory services, delivered utilising the RUBIQ platform, and cover key GRC verticals such as Enterprise GRC, Cyber Risk, Cloud Readiness, IT Risks and Governance, Information Privacy, Information Security, People GRC, Public Sector Compliance, Liquidity Review and Cashflow Forecasting.

Vulnerability and Threat Assessments

- Network Discovery
- Anomaly Detection
- Vulnerability Analysis
- Risk Identification / Evaluation

Contact us for a full list of RUBIQ functionality, modules, contents, tools and services



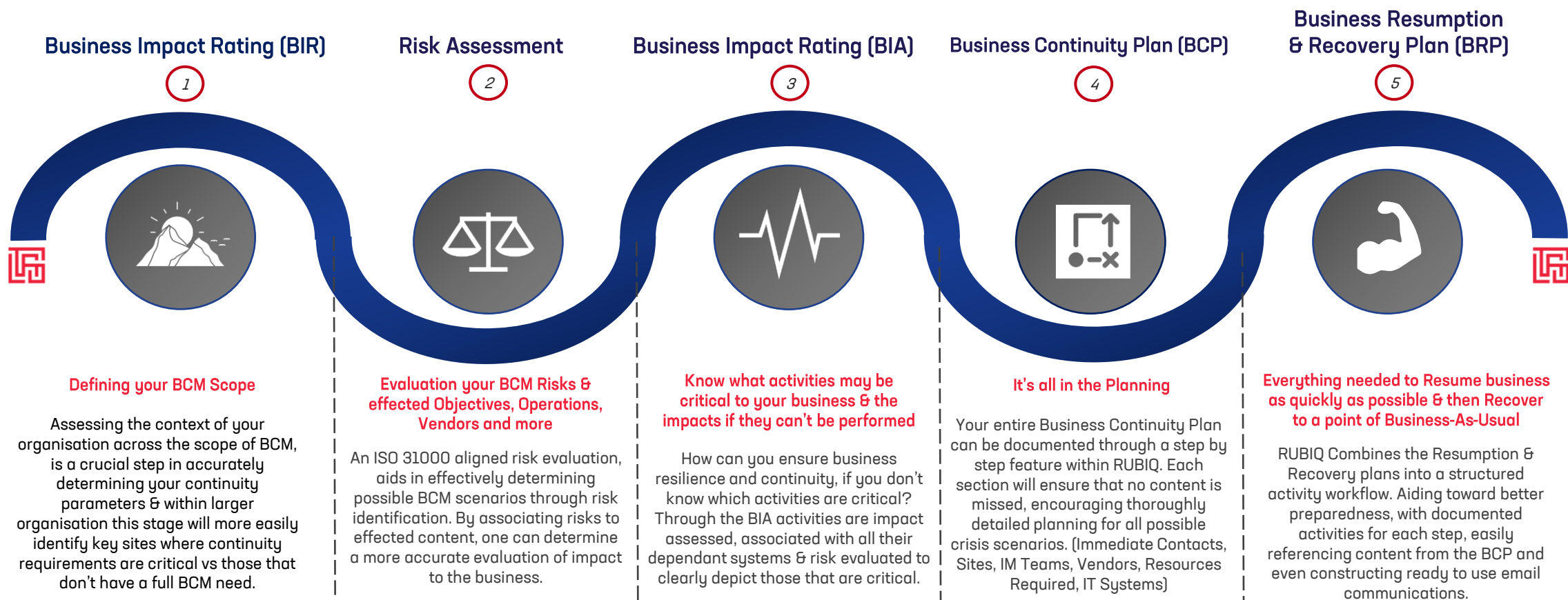
Business Continuity Management

Detailed Journey



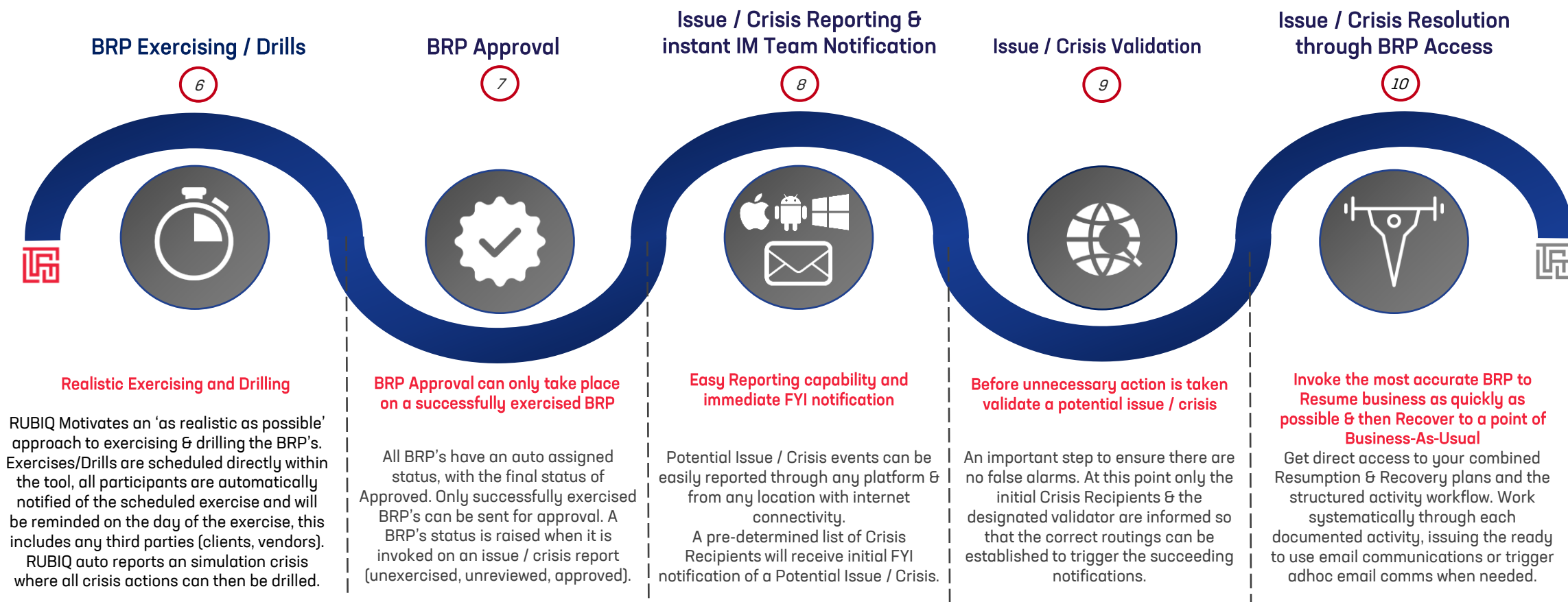
THE RUBIQ BCM JOURNEY

RUBIQ offers an end to end Business Continuity Management Suite. Steps 1 - 5 depict the activities necessary for complete continuity readiness, making your business more prepared and resilient when exposed to crisis situations.



THE RUBIQ BCM JOURNEY

Ensuring your business's readiness is viable, is crucial in ensuring effective continuity management. Steps 6 - 10 depict the necessity of practical drilling, not just a table top procedure and how this leads to the capable handling of issue / crisis situations, should they arise.





Thank you

www.rubiqbiz.com/businessresilience